

Getting Care on the Road



With the BlueCard® Program, you're covered when you need care across the United States.

What Is BlueCard?

BlueCard enables eligible members to receive medical care when they are outside of New Jersey, Horizon Blue Cross Blue Shield's service area. So no matter where you are in the United States when you need care, you'll always have access to your in-network benefits with BlueCard.

Finding Care

Locating participating BlueCard doctors and hospitals is easy.

- Sign in to the **Horizon Blue app**¹ or [HorizonBlue.com](https://www.HorizonBlue.com)
- Visit the Blue National Doctor and Hospital Finder at [Provider.BCBS.com](https://www.Provider.BCBS.com).
- Call BlueCard Access at **1-800-810-BLUE (2583)**.

You will need your Horizon Blue Cross Blue Shield of New Jersey member ID card when you use any of these options.

Designed to Save You Money

When you are outside the Horizon service area and need medical care, always use a BlueCard-participating doctor, hospital or other health care professional to ensure you receive the highest level of benefits. However, in an emergency, you should always go directly to the nearest hospital.

When you receive a covered service from a BlueCard provider, you should not have to pay any amount above the local Blue Cross Blue Shield plan's negotiated rate and any applicable out-of-pocket expenses that you would normally be responsible for under your Horizon plan (such as any deductible, copayment or coinsurance). In addition to saving you money, you can also save time. When you see a BlueCard provider, you should not have to complete any claim forms.



[HorizonBlue.com](https://www.HorizonBlue.com)

¹ There is no charge to download the app, but rates from your wireless provider may apply.

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

Spanish (Español): Para ayuda en español, llame al **1-855-477-AZUL (TTY 711)**. Chinese (中文): 如需中文協助, 請致電 **1-800-355-BLUE (TTY 711)**.

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